

**NOT VALID FOR
COMMERCIALLY USED UNIT**

SMALL APPLIANCE REPLACEMENT PLAN

CERTIFICATE NO.:

PRODUCT:	MODEL:	BRAND:
INVOICE NO.:	INVOICE DATE:	APPLIANCE AMOUNT:
DEALER AND BRANCH:	SELLER NAME:	CUSTOMER'S CONTACT NO. (Landline / Mobile number or E-mail Address):

WHAT IS COVERED:

The Dealer, through its small appliance replacement plan administrator, Lex Services, Inc., agrees to provide for a one-time replacement of the covered product if found defective during the term of one (1) year from expiration of the manufacturer's original written warranty. The manufacturer's original warranty expires one year from the date of purchase as indicated on the original sales invoice. All provisions of the original manufacturer's warranty apply. The original sales invoice, original manufacturer's warranty and this original replacement plan certificate are integral parts of this plan.

The term "small appliance" shall be limited to the appliances listed in the official Small Appliance Replacement Plan Pricelist of the Dealer. It is understood that any replacement product to be issued or given to the Customer is not included or covered by this Small Appliance Replacement Plan Certificate, and such replacement product is not eligible for a new replacement plan.

HOW TO OBTAIN REPLACEMENT:

When replacement is needed after the manufacturer's warranty has expired, the Customer should contact the hotline at 628-8800 or the toll-free number 1-800-10-WARRANTY(9272689) for instructions regarding replacement. It is the Customer's obligation and risk to deliver the covered product to LEX accredited service center, along with this Replacement Plan Certificate. **If the product is covered under this plan, the accredited service center at its option, will issue a replacement product of like kind and quality, with value not exceeding the actual cash value stated on the invoice of the covered product. In the event that the price of the replacement unit is higher than the actual cash value stated on the invoice of the covered product, the Customer shall pay for the price difference.** This Replacement Plan covers replacement of the specified covered item only. It does not cover the new replacement product. The replaced product becomes the property of Lex Services, Inc.

IMPORTANT: BOTH THE ORIGINAL REPLACEMENT PLAN CERTIFICATE AND THE SALES INVOICE ARE REQUIRED FOR REPLACEMENT OF ITEM. NO ORIGINAL REPLACEMENT PLAN CERTIFICATE OR NO SALES INVOICE, STRICTLY NO REPLACEMENT OF ITEM.

EXCLUSIONS: All exclusions as described in the original manufacturer's warranty for the covered item apply. This includes, but is not limited to: defective power cords, failure due to the inability to operate or adjust controls; failure caused by conditions other than mechanical or electrical failure; damage caused by accidents, abuse, neglect, misuse, lack of normally required maintenance; batteries; the introduction of dirt or foreign objects into the covered product; or damage resulting from any commercial use of covered item; damage caused by theft, fire, power surges, acts of God; repairing, refinishing, or replacing of lost or damaged external cosmetic parts such as, but not limited to, knobs, buttons, levers, lids and accessories.

Furthermore, a product or brand is non-eligible if it is not included in the official Small Appliance Replacement Plan Pricelist of the Dealer where the product/model was purchased.

ONLY MECHANICAL AND ELECTRICAL FAILURES INHERENT TO MANUFACTURER'S DEFECT CAN QUALIFY FOR THE PRODUCT REPLACEMENT AND WILL NOT COVER ANY OTHER CAUSES OUTSIDE THE ORIGINAL MANUFACTURER'S WARRANTY.

LIABILITY:

CUSTOMER'S MAXIMUM ENTITLEMENT SHALL IN NO EVENT EXCEED THE ACTUAL CASH VALUE STATED ON THE INVOICE OF THE COVERED PRODUCT. Neither the Dealer nor Lex Services, Inc. shall in any event be liable to person or property for any damages, incidental, contingent, special or consequential arising out of any delay in fulfilling the plan or the use of or inability to use any equipment, or for any claim by any other party. **THIS IS A REPLACEMENT PLAN. IF ANY PRODUCT IS NOT IN GOOD WORKING ORDER DUE TO MECHANICAL AND/OR ELECTRICAL DEFECTS, THE CUSTOMER'S SOLE REMEDY SHALL BE REPLACEMENT.**

CUSTOMER CERTIFICATION:

The Customer certifies that the Dealer's and Lex Services Inc.'s undertaking is the satisfactory operation of the covered product upon the expiration of the original warranty in accordance with this Replacement Plan, and that this Replacement Plan was purchased exclusively for the covered product.

CANCELLATION:

A Customer shall be entitled to a full refund in the event that this Replacement Plan is cancelled within thirty (30) days from purchase date, provided no claim has been made yet. Cancellations after said period may be effected with the imposition of a service charge of fifty percent (50%) of the amount paid for this Replacement Plan as indicated on the Sales Invoice issued by the Dealer.

Return this Replacement Plan Certificate and Sales Receipt to the Dealer to obtain a refund. No refund shall be given once the Replacement Plan period commences.

TRANSFER:

This Replacement Plan may be transferred to a new owner of the covered Product as long as notice of such transfer is given to, and coordinated with Lex Services, Inc. at 02- 628-8800 within 15 days from the transfer. This Replacement Plan may not be used for another item.

I hereby warrant that all personal information and sensitive personal information given by me are true, correct and updated to the best of my knowledge, freely and voluntarily given to LEX Services, Inc. (LEX).

I agree and consent that above information are being collected, used, processed and recorded for purposes which are relevant and necessary in securing an insurance contract or transacting a business or any activity with LEX. I hereby authorize LEX, its directors, officers, consultants, employees, and duly authorized representatives to keep, store, update, use, access and process the information given to it, and to share, transfer or disclose the information, including this form to LEX's affiliates, subsidiaries, contractors, partners, agents and representatives, intermediaries, industry associations, and third parties such as but not limited to outsourced service providers, adjusters, salvage buyers, banks, external auditors, and local and foreign regulatory authorities for purposes of marketing or promotional information campaign, provision of any products, services, or offers through mail/email/fax/SMS/telephone or any type of electronic facility, profiling, research, studies/customer satisfaction surveys, statistical and risk analysis, tax monitoring, review, and reporting; compliance with court and other lawful order and requirements, with Anti-Money Laundering Act, Credit Information System Act, and all other regulatory laws, and all other activities consistent with the provisions of the Data Privacy Act and subject to appropriate security safeguards. If purchasing, transacting and/or acting in behalf of other person(s), I hereby warrant that I am duly authorized to perform such acts and that I am duly allowed to give their information to LEX. I hereby bind myself to advise all other persons in whose behalf I have acted, transacted with and/or purchased any product from LEX of all the terms and conditions herein. I also authorize LEX and the YGC Companies to verify and investigate the information given by me, including submitting documents from whatever source it may appear appropriate.

I have the right to access the given information, and I undertake to correct, rectify or supplement information should any information be found to be inaccurate or incomplete. I shall notify LEX in writing of any changes in the information given above.

I will hold LEX free and harmless from any liability that may arise as a result of the authorization given above.

Customer's Printed Name	Customer's Signature	Date Signed
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Data Privacy Law and Regulations

Dear Valued Client:

We wish to update you of the regulatory developments on data privacy and security.

In August 2012, Congress enacted Republic Act No. 10173 otherwise known as the Data Privacy Act of 2012 (DPA). After four years, the National Privacy Commission (NPC) issued the implementing Rules and Regulations of the DPA (IRR) which provides for the guidelines on the implementation of the DPA.

In accordance with these issuances, we wish to notify you that LEX Services Inc. (LEX) will continue to process your personal information, sensitive personal information and privileged information (collectively "Personal Data") in the course of our servicing of your account's with us.

Personal Information refers to any information, whether recorded in material form or not, that will directly ascertain the identity of an individual. This includes your name, address and contact information.

Sensitive personal information is personal information that includes your age, date of birth, marital status, social security and other government identification numbers, policy information, and financial information.

Privileged Information is any and all forms of information which under the Rules of Court and other pertinent laws constitute privileged communication, such as, but not limited to, information acquired in fiduciary relationships.

Authorization and Consent

As a data subject of LEX who avails of our services:

I voluntarily warrant that all personal data given to LEX are true and correct to the best of your knowledge, freely and voluntarily given for purposes which are relevant and necessary in the administration of your contract, in providing services to you for other reasonable services I provides or improvements/ upgrades in its systems and business processes, including but not limited to data analytics and automated processing, in transacting a business or any activity with LEX.

- you explicitly authorize LEX, its directors, officers, consultants, employees, and duly authorized representatives to keep, store, update, use, access, process and enter in the processing system the data given to it, and to share, transfer or disclose the data to the affiliates, subsidiaries, contractors, partners, agents and representatives, intermediaries, industry associations, and third parties such as but not limited to outsourced service providers, adjusters, salvage buyers, banks, external auditors, and local and foreign regulatory authorities for purposes of marketing or promotional information campaign, provision of any products, services, or offers through mail/email/fax/SMS/telephone or any type of electronic facility, profiling, research, studies/customer satisfaction surveys, statistical and risk analysis, tax monitoring, review, and reporting; compliance with court and other lawful order and requirements, with Anti-Money Laundering Act, Credit Information System Act, and all other regulatory laws, and all other activities consistent with the provisions of the Data Privacy Act and subject to appropriate security safeguards;
- you have the right to access your given information, and you undertake to correct, rectify or supplement information should any data be found to be inaccurate or incomplete.
- you will hold LEX free and harmless from any liability that may arise as a result of the authorization given.

Contact Us

If you have questions about this letter, LEX's Privacy Policy Statement, or data processing activities, you can contact us by sending us an email at information@lexservices.ph **Should you wish to opt out of receiving direct marketing information**, please email us information@lexservices.ph or call our Customer Service at telephone no. (632) 628-8800. Our business hours are from 8:30 AM to 5:30 PM, Mondays to Fridays.

Very truly yours,

LEX Services Inc.

This is a computer-generated form and does not require a signature